Dashing Dashboards

Boost Your Performance by Tracking These Metrics

-Zeeshan Huque, SPC4

MarqueeTec Inc.

www.marqueetec.com
Can we identify Meaningful Metrics for our SAFe?
The Goal: Value
Sustainable shortest lead time. Best quality and value to people and society.
High morale, safety, customer delight.

Respect for people and culture
- People do all the work
- Your customer is whoever consumes your work
  - Don’t overload them
  - Don’t make them wait
  - Don’t force them to do wasteful work
  - Don’t impose wishful thinking
- Build long-term partnerships based on trust
- Culture change comes last, not first
- To change culture, change the organization

Flow
- Optimize continuous and sustainable throughput of value
- Build in quality; flow depends on it
- Understand, exploit, and manage variability
- Avoid start-stop-start project delays
- Use informed-decision making via fast feedback

Innovation
- Producers innovate; customers validate
- Get out of the office
- Provide time and space for creativity
- Apply innovation accounting
- Pivot without mercy or guilt

Relentless improvement
- A constant sense of danger
- Optimize the whole
- Consider facts carefully, then act quickly
- Apply Lean tools to identify and address root causes
- Reflect at key milestones; identify and address shortcomings

Foundation: Lean-Agile Leadership
Management applies and teaches Lean thinking, bases decisions on this long-term philosophy.
Principles of Lean-Agile Leadership.
Finding Flow

• **Flow** for Individual

• **Flow** for Organization
  - setup a bird’s eye view of critical operations
In flow, people lived so deeply in the moment, and felt so utterly in control, that their sense of time, place, and even self melted away…

They were, as the poet W. H. Auden wrote, “forgetting themselves in a function.”
So what kind of Dashboards?

- **SAFe Migration Status**
  - What percentage have been migrated?

- **Dashboards for SAFe Trains**
  - For Portfolio Levels
  - For Program Levels
  - For Team Level
SAFe Portfolio Level

• Epics and their Ranks

• Pipeline overview from each Train

• Think about what else can be shared with Program and Team Levels
Program Level

- Everybody should start to login from there
- Assigned to ME
- Timelines
- Dev and Shared Teams
- Release Pipeline Status

- Kanban Board From each Team Areas for Current PI
- Feature Backlog
  - Feature Status

- High Priority Defects and their Status
- Identify Dependencies
  - To/From Teams
  - Status

- Everybody should start to login from there
- Assigned to ME
- Release Pipeline Status

- Risks by Priority
  - Who is responsible

- Standard SOPs
  - Release Management
  - Tools Usage

- Release Status from All Applications
# Team Level

## Team members and their roles

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<thead>
<tr>
<th>Team Members (6)</th>
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<tbody>
<tr>
<td>Huque, Zeeshan</td>
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<tr>
<td>Jaggi, Vikrant</td>
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<td>Neuffer, Christopher A</td>
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<td>Pham, Tuan</td>
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<td>Sadek, Mohammed H</td>
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## Assigned To me

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## To Do, Doing, Done [Scrum Board]

Stories and Tasks people can pick and assign to themselves
Take Away

- It’s worth an effort to determine what Metrics are relevant for the organization.

- Displaying meaningful information on the Dashboards can “Enable change” and “Produce High morale” and “Productivity”

- Share as many Metrics and Dashboards possible with all Levels

- Don’t over clutter the information

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